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CITY OF CALISTOGA



Napa Valley Tours & Transportation (NVTT) is proposing to locate some of its vehicles in Calistoga to better serve Up Valley Businesses and Guests. By moving to Calistoga vehicles serving this area will spend less time and reduce congestion on the local roads. We will be able to offer a quicker response that will improve the guest experience, and that of local business. We are proposing to build a warehouse facility at 505 Washington St. in Calistoga to house & detail vehicles.

NVTT is a team of wine country management professionals, currently with two facilities locally based in the City of Napa. We provide exemplary tour, transportation, and concierge services. Handling both individual and group transportation needs. We are also experienced in scalable transportation management.

With an expanding fleet of 90+ vehicles, we are recognized as the Napa Valley's most polished, diverse and comprehensive provider of luxury transportation services. We offer a full range of vehicles; Sedans, SUVs, luxury vans, Sprinter Limousines and shuttles, mini coaches and motor coaches. We provide both shuttle and VIP luxury services for individual and corporate/ group arrangements. We have a dedicated full time staff of hospitality agents, concierge, and group sales managers.

NVTT business in the Calistoga area is significant, currently we are the Exclusive Transportation provider for both Solage & Calistoga Ranch. We have been working closely with Four Season, providing all transportation during construction. With many of our hotel partners we have been providing House Cars for point to point transportation to the many restaurants, and wineries in the area. Starting in 2017 we will begin NVT On Demand, which is an Uber like service which will serve the local area for both residents and guest alike. NVTT is taking a leadership role in efforts to create local Employee to Work shuttles, and is in discussions with the Wine Train to partner.

The facility in Calistoga will have sufficient space to house thirty five vehicles, and sufficient space to provide vehicle detailing. The vehicles will be a mix of Sedans (7'2"x17'), Suburban's (7'8"x 18'6") small Mini Coaches (10'x27), and Sprinter Limousines (9'10"x 20') which will vary with the seasons, and guests needs; mostly Sedans & Suburban's. None of the vehicles will have backup alarms. During the low season about 40% of the vehicles will be on the road ramping up to nearly 100% September thru mid

November when nearly all vehicles will be on the road supporting local Business and Guests. A majority (75%) of the transportation will occur between the hours of 9:00 AM to 6:00 PM seven days a week. In the high season it is likely that forty (40) employees would be utilizing the Washington Facility, with less in the low season. Employee's personal vehicles will be parked in the warehouse in the same space that NVTT vehicles occupy when not in use. The facility should have no negative impact on street parking on Washington Street. Vehicles will be detailed by use of a "waterless system", whereby no waste water will occur.

All vehicles will be fueled and food & beverage provided to guests will also be sourced in Calistoga. Where possible employees for the Calistoga Facility will be drawn from the Calistoga area.

We take enormous pride in giving back to our community. We are engaged in many charitable and community building endeavors include free community car service on holidays, year-round. We are active in local non-profit organizations that serve the needs of local residents. Furthermore, we support the many activities of our local hospitality, culinary, arts, and wine industry partners. NVTT has been a member of the Calistoga Chamber of Commerce for ten years.

Thank you for your consideration in this matter, together we can make Calistoga a better place for Calistoga residents, Guest to the Valley, and local Business.