

Calistoga Community Pool
Comment Responses – May 22, 2013

“Suggestions: 1- Soap dispenser in women’s bathroom is empty and has been for a couple of weeks; 2-Pools are dirty, can cleaning be a priority? 3 – (individual lifeguard) is very professional yet friendly. Perfect for a “lifeguard!”

“Please clean filters, the bottom is dirty”

Thank you for your suggestions. Hopefully by now, you have noticed a difference in our pool cleanliness. The excessive wind and the mounds of dirt being moved at the fairgrounds made it difficult for us to stay on top of the cleanliness during the first couple of weeks the pool was open, but we should be on top of it now. The pools are thoroughly vacuumed 2 times a week during the spring and we may increase it more during the summer months to keep up.

“Swimming lessons should have 5 minutes between because we are always starting late, and end early. Our lesson ends up being 20 minutes long.”

We will follow up with our instructors to ensure that they have a prompt and timely transition into and out of classes. The classes are designed to be 25 minutes long so that every class starts on the half an hour. We will address these issues immediately.

“Please add a Masters Swim Program for adults. It could be a revenue generator for Calistoga. I suppose it is at least marginally profitable in other bay area cities.”

We have explored this possibility in the past and continue to keep it as an option. When we feel we can get the attendance to make it work, then we will expand this as well as the swim team program. We will continue to monitor usage and interest.

“Thank you for opening early!”

“I like the pool!”

“This place is awesome!”

“FUN!”

“Great pool – serving all ages!!”

Thank you again for your feedback!