

# City of Calistoga

## Staff Report

**TO:** Community Pool Advisory Committee  
**FROM:** Olivia Lemen, Recreation Manager  
**DATE:** October 22, 2013  
**SUBJECT:** September and October pool comments

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2 **ISSUE:**

3 Review the September and October 2013 comments/response placed in the  
4 comment box at the pool.

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6 **BACKGROUND/DISCUSSION:**

7 Staff regularly check and respond to comments left in the comment box. The  
8 consolidation of comments and responses are posted at the pool window, right  
9 next to the comment box. Attached are those comments and responses.

10 Additionally, a detailed comment was submitted from a community member  
11 which requested action items to be taken by the Committee or City staff. This is  
12 attached for review.

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14 **ATTACHMENTS:**

15 1) October 9, 2013 comments

**Calistoga Community Pool**  
**Comment Responses – October 9, 2013**

***“Best Lifegaurds!”***

***“I started spring swim, on into summer, fall and plan to swim the post season. This has been two or three nights Mon, Wed, or Fri. I have appreciated the high quality of lifeguards and staff.”***

***“This is the MOST wonderful public pool I have ever had the pleasure to swim!”***

***“We love your pool!” (from Napa)***

Thank you so much for your “love”! We strive to have a high quality staff and work hard with our local youth to meet that goal.

***“Closed too many afternoons.”***

***“Please continue Adult lap swim hours from 10:30-12:45 – best sun available and my lunch hour. Thanks for winter extension.”***

***“Why not stay open longer in the seaso?”***

Our post- and pre-seasons are very limited due to lack of attendance and funding to subsidize those hours. We suggest you fill out our pool survey or attend one of our CPAC (Calistoga Pool Advisory Committee) meetings to voice your opinions. That committee makes recommendations to City staff regarding all pool schedules and reviews all comments and survey results.

***“Please clean the SW corner of the pool before Aerobics – all the leafy debris. Also, less rap, please.”***

‘Tis the season of leaves. We do our best to stay on top of the leaves but when we have big wind storms during the middle of the day or at night, it takes our staff a little time to get them all. We love the oak trees which border the property.... Except when they drop their leaves in the pool!!

***“We love swimming here. I wish there was some shade in the grassy area – can you plant a tree or put out some umbrellas/stands?”***

***“Add a water slide!”***

***“Please buy the Nature Valley dark chocolate protein bars!! ☺“***

Thank you for your suggestions. These will be reviewed by the advisory committee and they will make recommendations for the next season.