City of Calistoga Staff Report

TO:

Honorable Mayor and City Council Members

FROM:

Mitchell Celaya, Chief of Police

DATE:

September 6, 2016

SUBJECT:

Authorization to Replace Livescan Machine for Police Department

for an amount not to exceed \$39,088

ARRROVAL FOR FORWARDING:

Dylan Feik, City Manager

<u>ISSUE</u>: Adoption of a Resolution to approve a budget adjustment in the FY 2016/17 Budget Account # 15-4970-4822 from the unappropriated Equipment Replacement Reserves and authorize the expenditures of funds to purchase the replacement of the Livescan machine for the Police Department in an amount not to exceed \$39,088.

RECOMMENDATION: Adopt the Resolution.

BACKGROUND / DISCUSSION: The current Livescan fingerprint system is a MorphoTrust TP-3800XCH-ED and is a critical piece of equipment used by the Calistoga Police Department. The machine is not only used for booking arrested individuals, but used by all City departments and the community at-large for fingerprinting and background investigation needs.

The Police Department purchased and installed the MorphoTrust TP-3800XCH Livescan machine in 2006. This machine is operated and maintained by the Police Department for the booking of arrested individuals. However it is also used by Administrative Services as a critical part of the City hiring process. The Livescan machine provides a critical service when hiring individuals in sensitive positions where job duties and functions require interacting with children and seniors, handling cash/money, or performing sensitive work deemed confidential. Some positions also require criminal background checks. The use of the livescan machine provide services not only for the Police Department but also for the Calistoga Joint Unified School District, local government entities, and the Calistoga community as well as individuals outside our community for purposes of licensing, bonding, and State required fingerprinting. Livescan services are

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provided 24 hours a day, 7 days a week (as staffing and availability allows). Each year, the machine is used over 300 times which does not include over 200 uses for arrested individuals. Notably, Livescan services generate approximately \$6k-\$7k annually.

The City has an \$8,440 annual maintenance contract with MorphoTrust USA to routinely maintain the machine. Over the last few years, the City was made aware that parts for our outdated equipment were becoming less-and-less available and a new machine should be purchased. However, the vendor continued supporting the equipment. In March 2016, MorphoTrust USA discontinued maintenance services for the City's machine due to the age and lack of available parts. Historic problems include issues with the fingerprinting system, scanner, delayed software programs (freezing), and losing connectivity with the Department of Justice. These problems all result in the inability to complete fingerprint scans and/or background checks. A building power outage on June 28, 2016, pushed the system offline and the machine has become more unreliable with login problems as well.

MorphoTrust USA is a sole source vendor and provides livescan fingerprint imaging systems that are FBI certified and exceed FBI requirements. The Touchprint 5900 fingerprint scanning system meets the police department needs in processing and booking individuals arrested as well as the live scan needs of the City and Community (see attached description and specification pamphlet). The Touchprint 5900 fingerprint systems also adds the ability to conduct latent fingerprint comparison of latent fingerprints located and lifted at crime scenes. This ability allows the Police Department to process latent fingerprints more quickly when doing comparison with a victim's fingerprints or trying to identify a suspect who is in the Department of Justice Database System.

 CONSISTENCY WITH CITY COUNCIL GOALS AND OBJECTIVES: This request supports and furthers the City Council's Goal of "Offer excellent professional services to all customers". The replacement of the livescan fingerprint system directly impacts the police department's ability to provide excellent and professional police & city services in a reliable manner and safeguard the community by assisting in the identification and apprehension of criminals who threaten or prey upon the community.

 FISCAL IMPACT: The cost of the MorphoTrust USA Touchprint 5900 is approximately \$39,088 (see attached quote). The cost includes installation, hardware, software, training, and a one-year warranty. The annual service fee will continue to be approximately \$8,440 per year after the first year. A budget adjustment is requested in an amount not to exceed \$39,088 from the unappropriated Equipment Replacement Reserves under Account #15-4970-4822.

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ATTACHMENTS: 72

- 1. Draft Resolution 73
- MorphoTrust Touchprint 5900 specification pamphlet
 MorphoTrust Touchprint 5900 quote 74
- 75

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