

**RESOLUTION NO 2017-079**

**RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CALISTOGA,  
COUNTY OF NAPA, STATE OF CALIFORNIA, APPROVING A UTILITY BILLING  
ADJUSTMENT POLICY AND RESCINDING CITY COUNCIL MINUTES ACTION  
DATED APRIL 4, 1995**

**WHEREAS**, it is the City's policy to provide administrative remedy for adjustments for large water billings, which are defined as an amount in excess of 50% of the normal usage for one billing period; and

**WHEREAS**, the amount of relief is based on 30% reduction of existing water use charges and one life-time relief adjustment per address without City Council approval.; and

**WHEREAS**, commercial accounts may also be eligible for an adjustment to the corresponding sewer charges; and

**WHEREAS**, customers who are eligible for billing adjustments will be allowed a property-side leak adjustment once per twenty-four (24) month period and one unexplained usage billing adjustment for the life of the account.

**NOW, THEREFORE BE IT RESOLVED** that the City Council of the City of Calistoga hereby rescinds minute action order dated April 4, 1995 and adopts the provisions under the City of Calistoga's Utility Billing Adjustment Policy shown as Attachment A.

**PASSED, APPROVED, AND ADOPTED** by the City Council of the City of Calistoga at a regular meeting held this **18<sup>th</sup> day of July, 2017**, by the following vote:

**AYES:** Councilmembers Barnes and Kraus, Vice Mayor  
Dunsford and Mayor Canning  
**NOES:** None  
**ABSTAIN:** None  
**ABSENT:** Councilmember Lopez-Ortega

  
\_\_\_\_\_  
**CHRIS CANNING, Mayor**

**ATTEST:**

  
\_\_\_\_\_  
**KATHY FLAMSON, City Clerk**