

RESOLUTION NO. 2017- 086

**RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CALISTOGA,
COUNTY OF NAPA, STATE OF CALIFORNIA, APPROVING A LATE
PAYMENT PENALTY FORGIVENESS POLICY**

WHEREAS, it is the City's policy to provide administrative remedy for adjustments for late payment on water and wastewater utility bills and transient occupancy tax (TOT) payments; and

WHEREAS, the amount of relief current practice is based on a one life-time relief adjustment per address; and

WHEREAS, customers who are eligible for billing adjustments will be allowed a late payment penalty forgiveness adjustment once per twenty-four-month period and upon demonstration of an unusual circumstance or hardship, the City Manager and Administrative Services Director may consider additional forgiveness of late payment penalties;

NOW, THEREFORE BE IT RESOLVED that the City Council of the City of Calistoga hereby adopts the provisions under the City of Calistoga's Late Payment Penalty Forgiveness Policy shown as Attachment A.

PASSED, APPROVED, AND ADOPTED by the City Council of the City of Calistoga at a regular meeting held this **1st day of August, 2017** following vote:

AYES:	Councilmember Kraus, Vice Mayor Dunsford, Councilmembers Barnes and Lopez-Ortega and Mayor Canning
NOES:	None
ABSTAIN:	None
ABSENT:	None



CHRIS CANNING, Mayor

ATTEST:



KATHY FLAMSON, City Clerk