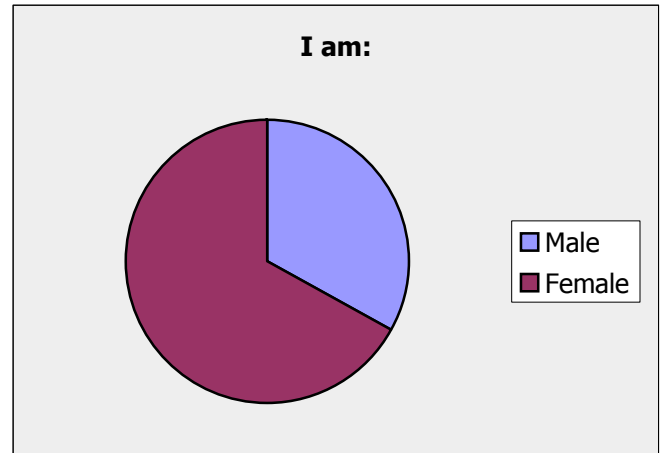


QUESTION 1

Community Recreation and Pool Survey

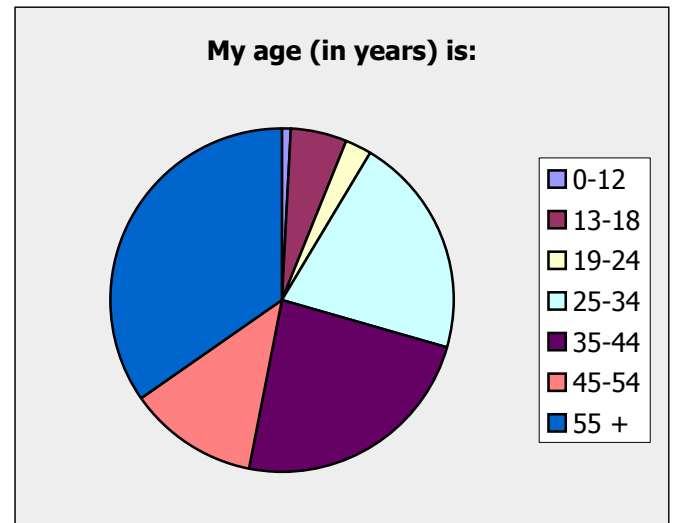
I am:		
Answer Options	Response Percent	Response Count
Male	33.0%	38
Female	67.0%	77
answered question		115
skipped question		1



QUESTION 2

Community Recreation and Pool Survey

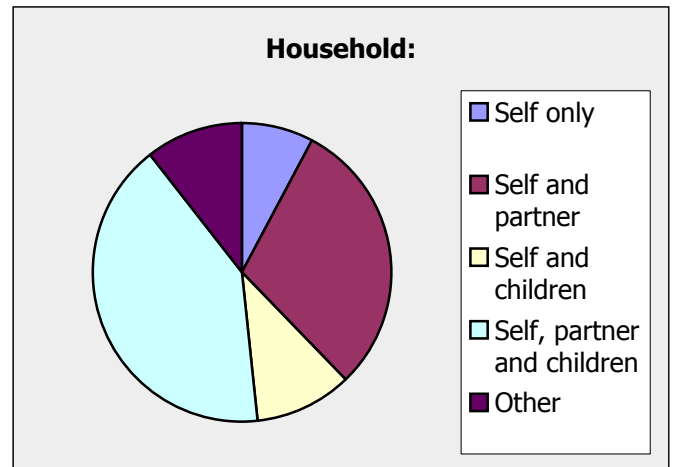
My age (in years) is:		
Answer Options	Response Percent	Response Count
0-12	0.9%	1
13-18	5.2%	6
19-24	2.6%	3
25-34	20.9%	24
35-44	23.5%	27
45-54	12.2%	14
55 +	34.8%	40
answered question		115
skipped question		1



QUESTION 3

Community Recreation and Pool Survey

Household:		
Answer Options	Response Percent	Response Count
Self only	7.9%	9
Self and partner	29.8%	34
Self and children	10.5%	12
Self, partner and children	41.2%	47
Other	10.5%	12
answered question		114
skipped question		2

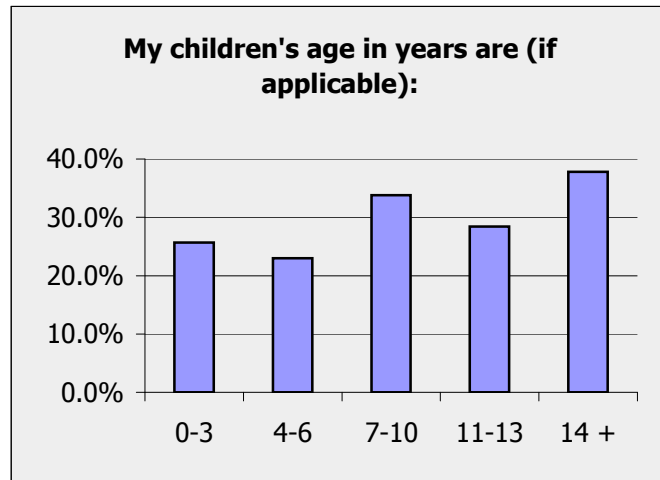


QUESTION 4

Community Recreation and Pool Survey

My children's age in years are (if applicable):

Answer Options	Response Percent	Response Count
0-3	25.7%	19
4-6	23.0%	17
7-10	33.8%	25
11-13	28.4%	21
14 +	37.8%	28
answered question		74
skipped question		42

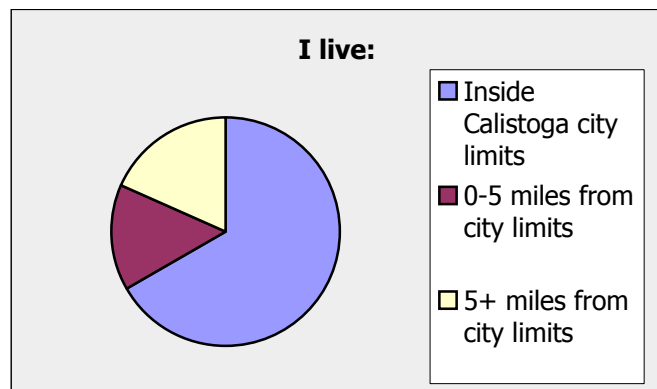


QUESTION 5

Community Recreation and Pool Survey

I live:

Answer Options	Response Percent	Response Count
Inside Calistoga city limits	66.7%	76
0-5 miles from city limits	14.9%	17
5+ miles from city limits	18.4%	21
answered question		114
skipped question		2

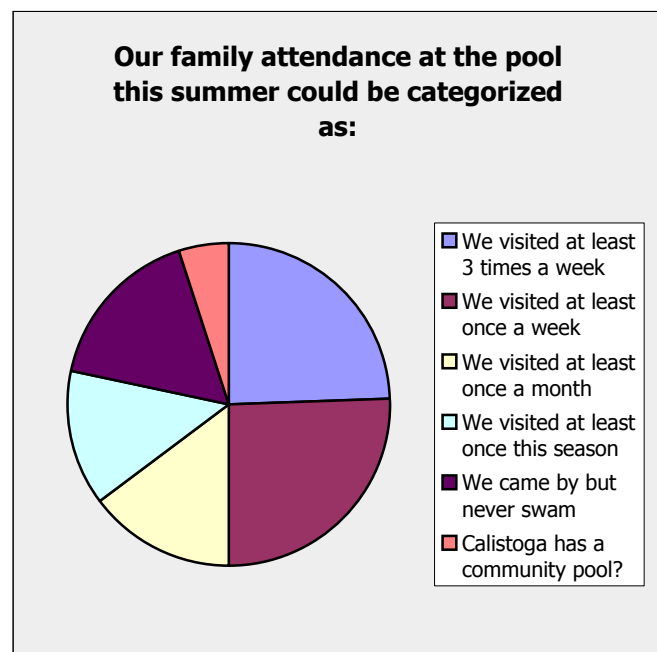


QUESTION 6

Community Recreation and Pool Survey

Our family attendance at the pool this summer

Answer Options	Response Percent	Response Count
We visited at least 3	24.5%	25
We visited at least once a	25.5%	26
We visited at least once a	14.7%	15
We visited at least once	13.7%	14
We came by but never	16.7%	17
Calistoga has a	4.9%	5
answered question		102
skipped question		14



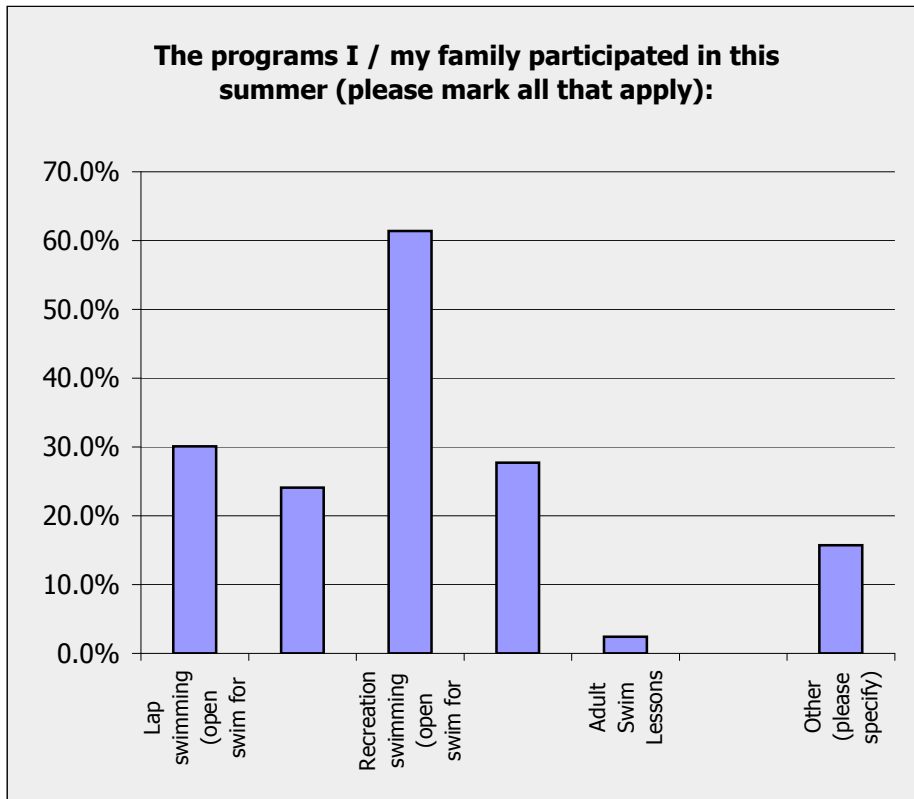
QUESTION 7

Community Recreation and Pool Survey

The programs I / my family participated in this

Answer Options	Response Percent	Response Count
adult fitness)	30.1%	25
(instructor led)	24.1%	20
swim for youth, teens and	61.4%	51
Youth Swim Lessons	27.7%	23
Adult Swim Lessons	2.4%	2
Stroke Clinics	0.0%	0
Other (please specify)	15.7%	13
answered question		83
skipped question		33

Number	Response Date	Other (please specify)
1	10/31/09	a birthday party
2	10/31/09	Lifeguard
3	11/3/09	We attended a birthday party at the pool with friends.
4	11/4/09	none, due to time of program
5	11/4/09	I thought this survey was about all programs not just the pool.
6	11/4/09	my granddaughter took lessons and she and my daughter were frequent visitors on the weekends.
7	11/5/09	killer diving board moves(backwards next year?)
8	11/10/09	didnt swim
9	11/10/09	Not enough times allotted for variety
10	11/10/09	Inner tube water polo...yah!!!
11	11/15/09	visiting california 2010
12	11/25/09	never got to visit the pool
13	11/25/09	Recreational



QUESTION 8

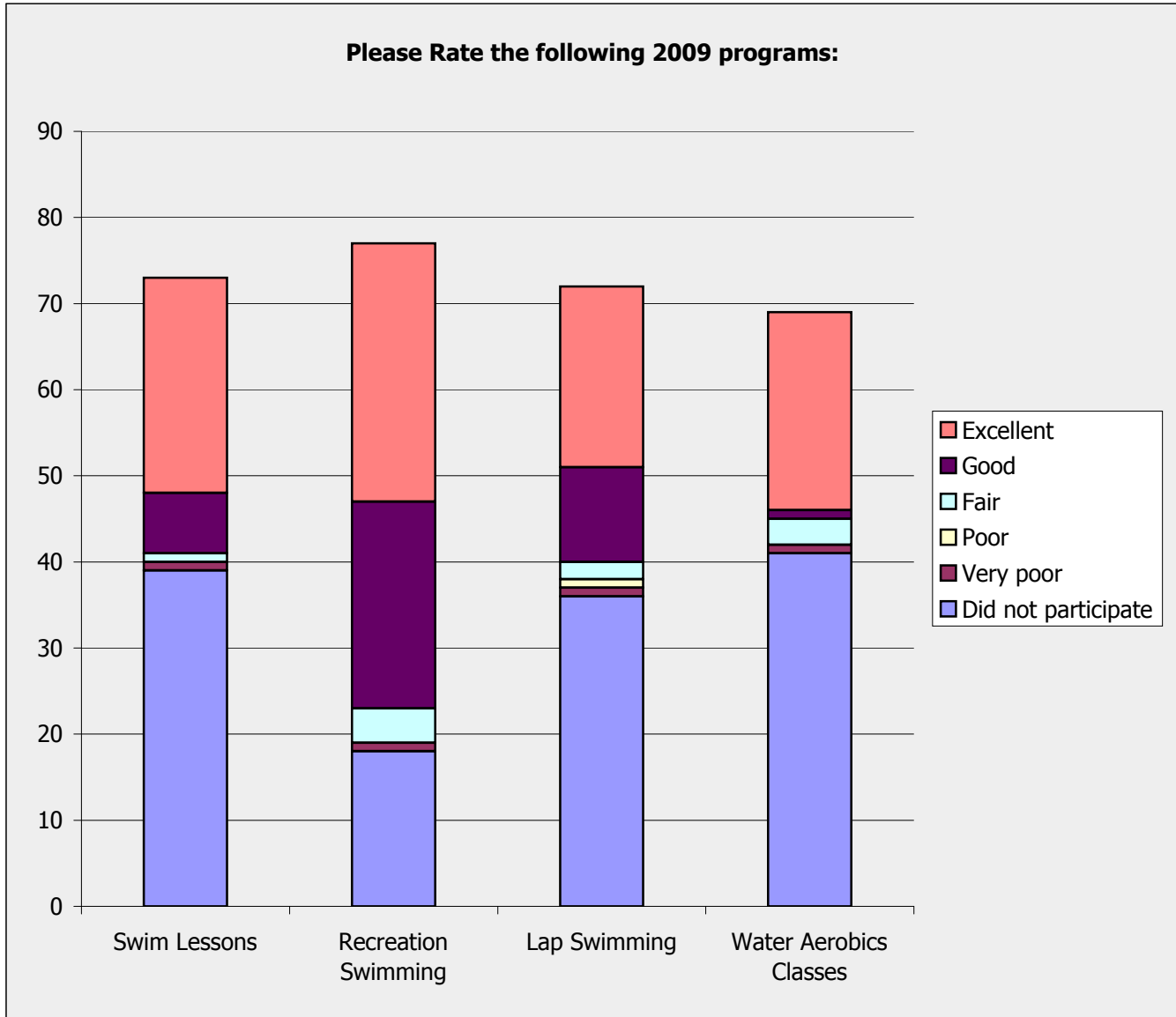
Community Recreation and Pool Survey

Please Rate the following 2009 programs:

Answer Options	Excellent	Good	Fair	Poor	Very poor	Did not participate	Response Count
Swim Lessons	25	7	1	0	1	39	73
Recreation Swimming	30	24	4	0	1	18	77
Lap Swimming	21	11	2	1	1	36	72
Water Aerobics Classes	23	1	3	0	1	41	69
Please provide additional feedback on any of the above. responses							25
answered question							91
skipped question							25

Number	Response Date	Please provide additional feedback on any of the above. responses
1	10/31/09	Stacy is a great teacher. Loved the Pool, the ladies in the class and the exercise. My arms never looked and felt better. Can't wait to begin again.
2	11/02/09	It would be great to have more advice on how to get a better work out at the water aerobics.
3	11/03/09	My kids liked the children's pool a lot. But it would be nice to be able to bring fun stuff for them to use, such as diving rings or floaties or noodles.
4	11/04/09	Pool closed to early
5	11/04/09	According to everyone I talked to about the pool.
6	11/04/09	Problems regarding the big clock not charged, not enough lanes, misplaced back stroke flags, inaccessible kick boards and pull-bouys.
7	11/04/09	The children's swim is somewhat limited in activity.
8	11/05/09	The water aerobics class needs more space.
9	11/05/09	I would like to see the pool open from May til Oct next year. Thank you for considering!
10	11/05/09	more hrs for rec swim!!!!!!!!!!
11	11/05/09	Lap swimming was great, though it seemed that the times were moved on occasion, and in the afternoons the lane lines were frequently only put in 10 to 15 minutes after the posted start time. While I realize this was the first season, so it was all a bit new, I think there would be more lap swimmers if the times were consistent, and also if the lap swimming started on time. Also, for the most part, people were able to figure out a system when many were sharing a lane, but it could be helpful if on crowded lap swimming days, the lifeguards suggested slow, medium, and fast lanes.
12	11/06/09	The hours are way too limited for open swim. Also, it would be nice if there were chairs.
13	11/07/09	We need a masters swim team.
14	11/07/09	Lap swimming 5:00 - 7:00 or 7:30 during late sunset season worked well for me, but scheduled was limited sometimes.
15	11/10/09	waist of tax payers money
16	11/10/09	Chlorine was out of control. I will not be returning to the pool. I live outside the city limits, but I work in the city, and am in town most days of the week.
17	11/10/09	We did one week of Sport Camp and Swim. Suggestion, get sun tan lotion in a pump dispenser.
18	11/10/09	Too many lifeguards lazying around the pool not paying attention.....wouldn't take my kids there ever!
19	11/10/09	The scheduling of water aerobics sometimes conflicted with the swim lessons. The aerobics instructor did not seem to communicate with the swim lesson staff to coordinate the limited use of the pool. Better communication could have solved many minor issues at the aerobic class times. Also there was always a "its my time, get out of my space" feeling to the aerobics classes. Simple communication between instructors before class can solve this issue on an ongoing basis.
20	11/10/09	Water aerobics had too many people in the pool at one time. This improved when there was another session added. Lap swimming, rec swim and especially inner tube water polo was super.
21	11/11/09	know many women who did the aerobics and loved it.
22	11/16/09	the time alloted for youth rec swim starts too late. the pool was built after all with kids in mind. Very frustrating waiting on a hot day until 1 pm while watching 1-2 lap swimmers enjoying the entire pool to themselves.
23	11/19/09	Need lap swimming times for children.
24	11/20/09	It's important to schedule water aerobics & lap swimming at diff. times as they both take the same part of the pool and water aerobics, especially, needs lots of room.

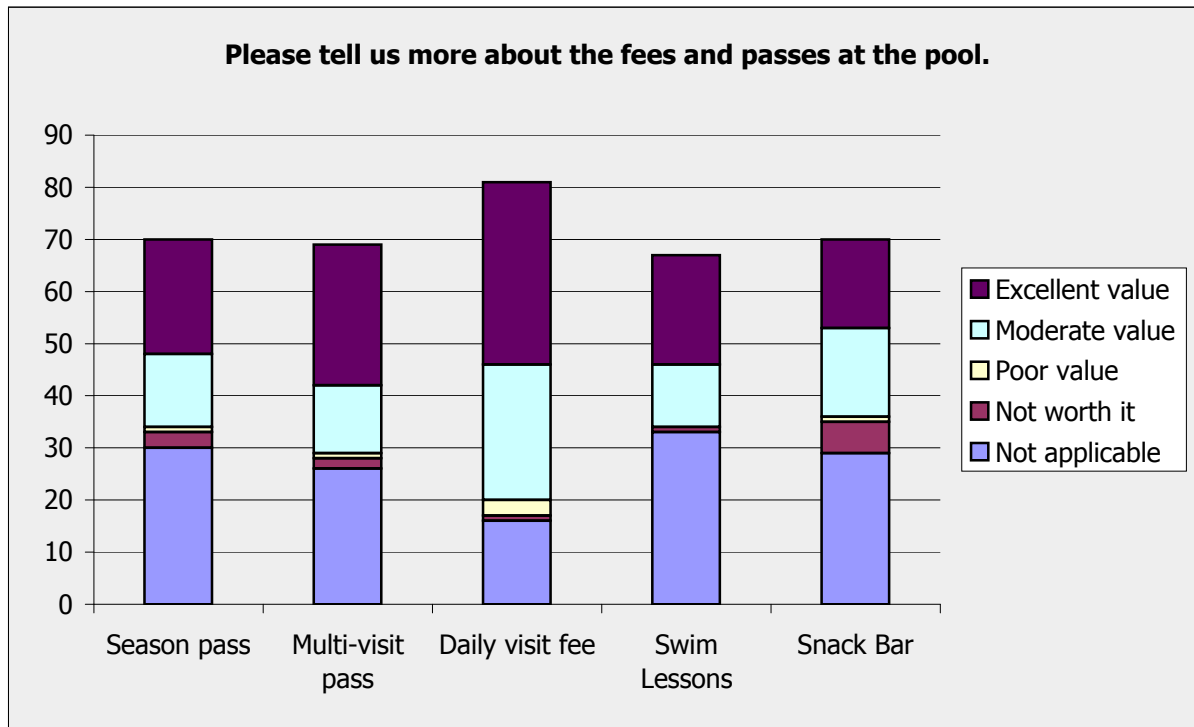
25 11/23/09 My younger friends and children really enjoyed the swim lessons. My neighbor taught, so I often watched when I was at the AWESOME aerobics class.



Please tell us more about the fees and passes at the pool.

Answer Options	Excellent value	Moderate value	Poor value	Not worth it	Not applicable	Response Count
Season pass	22	14	1	3	30	70
Multi-visit pass	27	13	1	2	26	69
Daily visit fee	35	26	3	1	16	81
Swim Lessons	21	12	0	1	33	67
Snack Bar	17	17	1	6	29	70
Additional Feedback:						23
answered question						89
skipped question						27

Number	Response Date	Additional Feedback:
1	10/31/09	I did not purchase a pass as I should have. I paid the non local rate but was happy to support the Pool!
2	11/2/09	Very inexpensive for swimming
3	11/3/09	I didn't realize there were multi-visit passes or a snack bar. I'll check into that more next summer.
4	11/3/09	Probably will by a seasonal pass next year as soon as pool opens to get the most out of it -- snack bar was inadequate
5	11/4/09	Consider developing a program/reduced fees for visitors staying at local B&Bs/hotels/spas that don't have pools, especially during July, August, September--we'd encourage our guests to go!
6	11/4/09	Don't know
7	11/4/09	The season pass is of great value only if the commitment to attend with regularity is made.
8	11/4/09	Not having participated myself, I have no idea
9	11/4/09	Healldsburg, Santa Rosa, Sebastopol are all cheaper
10	11/4/09	I wish the season pass was a bit less.
11	11/4/09	A summer pass cost more than a summer pass to Discovery Kingdom or a water park
12	11/4/09	Open early spring and remail open through October
13	11/5/09	you need to take more \$ off season passes and multi passes for locals!!!!LOCALS!!!!!!
14	11/5/09	only saw end of season offerings - low inventory and low nutrition foods
15	11/5/09	would love to see more items at the snack bar
16	11/5/09	The mandatory snack/sunscreen/toilet break was great. For next year, it might be good to show the lifeguards examples of what is a swim diaper and what is not...we saw lots of regular non-swim diapers in use, which don't contain accidents as well (especially poops).
17	11/10/09	The initial up front cost are difficult, perhaps a pay as you go could work better.
18	11/10/09	Fees Will never be enough to pay for this pool or the wasted employee hours who are NOT needed.
19	11/11/09	Could offer more at the snack bar, like hot dogs
20	11/12/09	need healthier snacks
21	11/16/09	I feel there could be more of a discount for locals, especially for lap swimming as there really isn't as much supervision needed. The snack bar really needs more healthy snacks...maybe some fruit or even picnic type items. It is a perfect place to spend the day and would be even better with more substantial food choices.
22	11/16/09	Would not mind paying more - especially snack bar
23	11/19/09	A better stocked snack bar, at very reasonable prices. Have it make a little profit, but just a little.



QUESTION 10

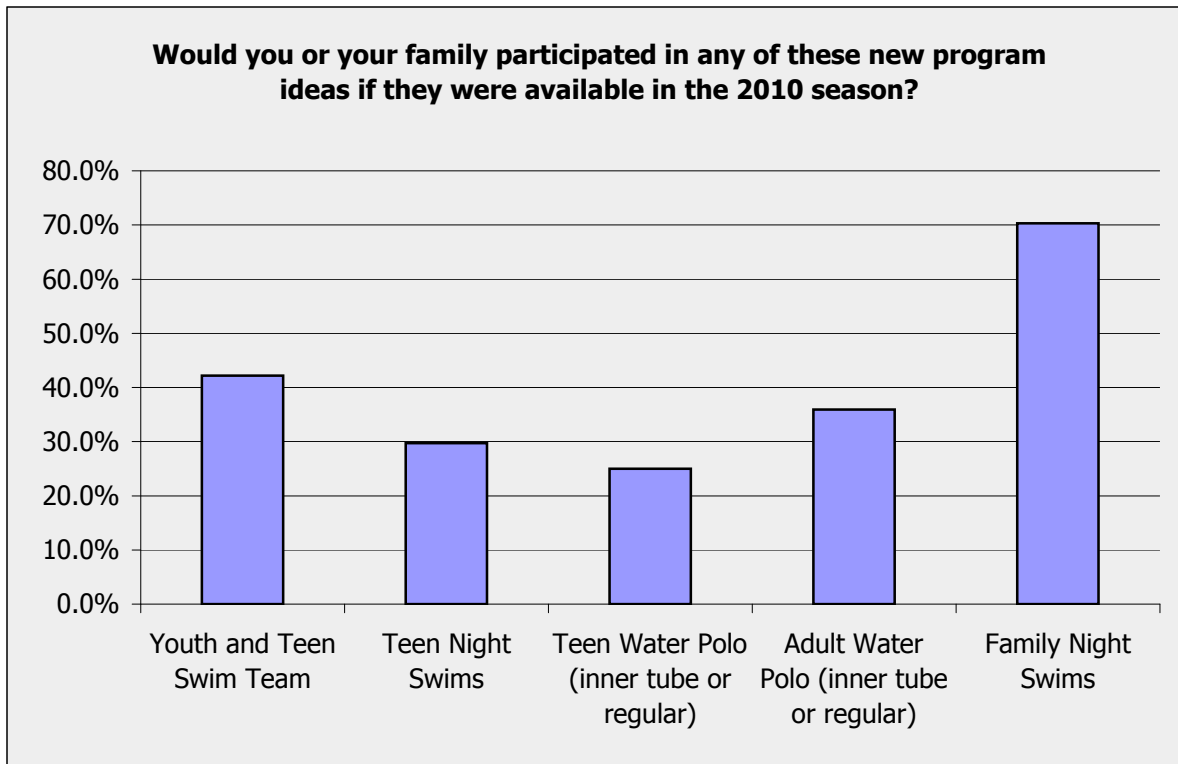
Community Recreation and Pool Survey

Would you or your family participated in any of

Answer Options	Response Percent	Response Count
Youth and Teen Swim	42.2%	27
Teen Night Swims	29.7%	19
Teen Water Polo (inner)	25.0%	16
Adult Water Polo (inner)	35.9%	23
Family Night Swims	70.3%	45
Other (please specify)		19
answered question		64
skipped question		52

Number	Response Date	Other (please specify)
1	11/2/09	It would be GREAT to take advantage of all programs when our child is bigger!
2	11/2/09	We can only use Recreation swim time as we bring our grandchildren to swim when they visit.
3	11/3/09	With working so late and living so far from Calistoga (~ 45-50 min), it would be great if the pool was open later for recreational swimming.
4	11/3/09	Adult Swim Lessons, particularly want to learn how to dive.
5	11/4/09	Can anyone rent the facility for a family or private event? Assumed in non scheduled hours. Speaking of which, what are the hours of the pool now?
6	11/4/09	Adult Master Swim, Fitness conditioning Swim, Later night Swim
7	11/4/09	Adult only Swims
8	11/4/09	Masters Swim
9	11/5/09	An adult early morning (before 7am) swimming/ Masters program would be a great addition.
10	11/6/09	Open in the evenings!!!!!!
11	11/7/09	Masters team
12	11/10/09	waist of money
13	11/10/09	No

- 14 11/10/09 We would LOVE a swim team!!!!!!!!!!!!!!!!!!!!!!
- 15 11/11/09 grankids too young
- 16 11/16/09 It would be a dream to have a Calistoga swim team and hopefully include the local schools!!!!
- 17 11/19/09 Diving lessons, and then perhaps a youth diving team
- 18 11/20/09 I would love to see more of these kinds of activities available for our teens & families.
- 19 11/25/09 mon-fri 5pm on Sat 11am on



QUESTION 11
Community Recreation and
 Please use this space for any

Answer Options	Response Count
	36
<i>answered question</i>	36
<i>skipped question</i>	80

Number	Response Date	Response Text
1	10/31/09	We need to get the word out! Please provide us with a brochure to "sell" the pool to visitors over the winter.
2	10/31/09	I so wish the season was longer but understand the financial challenges. The blue tiles on the bottom of the Pool are too slippery. Wish they could be abraded in some way. Watch the chlorine levels -sometimes too high.
3	10/31/09	Job well done!
4	10/31/09	I feel like activities and events that would make the pool more exciting, like night swims and other special events would really make the pool an awesome addition to our community and everyone would notice and love it!
5	11/2/09	Very impressed with first year..Need more advertising as I think there are still people that don't know its open St Helena Middletown Calistoga Banner across Lincoln or Washington....
6	11/2/09	Please stay open later in the summer...it is still hot out! Also, if possible, please keep the pool open into fall (at least as long as the farmer's market!) for lap swimming.
7	11/2/09	We really enjoyed the pool this summer. Our grandchildren are very young. The pool was great fun for them and us.
8	11/3/09	My biggest problem is not being able to take in anything for the kids to use in the pool.
9	11/3/09	Love the pool! Looking forward to more food options, more shade, more chairs and salt water chlorine system!

- 10** **11/3/09** The pool is a beautiful facility. The showers work well, the dressing room is comfortable. I think the signage for the dressing rooms should be larger or in some way easier to see. Thank you for this facility.
- 11** **11/4/09** I'm so happy it's there, and available for local kids.
- 12** **11/4/09** Maybe there could be a bit more choices at the snack bar, per my son. Other than that I think it was a great first season.
- 13** **11/4/09** Thanks.
- 14** **11/4/09** All comments I heard were very favorable. It would have been nice if you could have had a longer season.
- 15** **11/4/09** The pool closed too early in the afternoon for recreational swimming
- 16** **11/4/09** An amazing start to a great new facility. The staff was outstanding as well.
- 17** **11/5/09** LOCALS!!!!!!!!!!!!give them a break \$\$\$\$\$\$
- 18** **11/5/09** I am a teacher in town. I think the pool is a wonderful resource for our students. As I do not live in Calistoga and I do not have children of my own, it's not something that I would really use.
- 19** **11/5/09** Solar is a great Idea for the pool to help defray electrical costs so the pool could stay open longer
- 20** **11/5/09** Let's get the geothermal going! Hate to see that beautiful project sit empty all winter and spring.
- 21** **11/5/09** Beautiful facility. Nice work folks!! Would LOVE to have a Calistoga swim team. Our 9 yr old currently swims on the
- 22** **11/5/09** I would like to see the pool go "green" with geothermal and solar to reduce pool operating costs and allow the pool to have
- 23** **11/5/09** I would love to see the pool open year round for adult masters and other swim classes--I think it would be a good idea to have swim lessons throughout the year as well--maybe a heated pool in the winter...
- 24** **11/5/09** Good job!
- 25** **11/6/09** The pool is the best thing that has happened for Calistoga in a long time. We are very happy it is here!
- 26** **11/10/09** waist of money
- 27** **11/10/09** This pool is a joke and most know it. The money we have put out, will put out, is a waste. The city should never have built this and when it goes broke it will sell to a private company.
- 28** **11/10/09** I am so pleased with the pool. The staff were excelent and the energy was perfect. I thought the 15 min breaks were a great idea. A warm geothermal pool in the winter would only make it better.
- 29** **11/10/09** In spite of water leakage problems, a a few glitches, I think the first season was great. I don't know if we met our quota of pool attendance, as expected, but when I went there always seemed to be ample participants there.
- 30** **11/11/09** I would like to see the pool open loinger houres.
- 31** **11/12/09** Stacey was an excellent instructor. She made water aerobics fun. For people with medical problems, she was a great help. The pool is a great addition to our community. However the pools needs to be warmer, expecially for AM water aerobics. At times it felt too painful to be int he water
- 32** **11/12/09** Stacey was an excellent and very patient instructor. i attended her classes 6 daysa week.
- 33** **11/16/09** Excellent way to start the season. The staff worked hard and I was happy overall. Wouldn't it be great to go GREEN as we have all the ingredients;lots of sun and lots of thermal!!!!
- 34** **11/16/09** The snack bar should remain open or sell some snacks at the ofrice. this is easy revenue. How about a vending machine? again more time is needed for the kids
- 35** **11/17/09** Everything I heard about the pool, its programs, its staff was very positive. I visited a couple of times and was charmed by what I saw in terms of staff interaction with visitors and the beauty of the pool complex.
- 36** **11/23/09** The aerobics class was excellent and got me there more than otherwise.