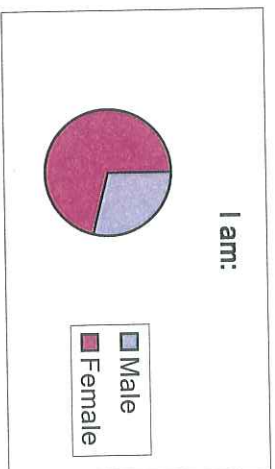


2010 Community Pool Survey

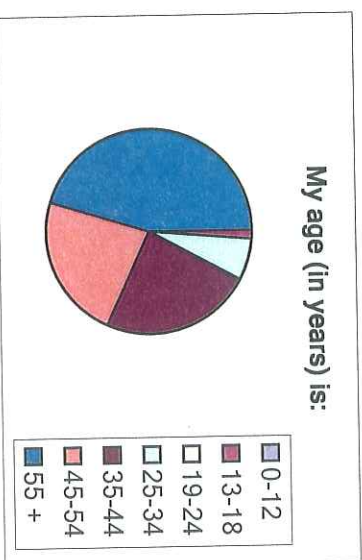
1 I am:

Answer Options	Response Percent	Response Count
Male	28.9%	22
Female	71.1%	54
answered question		
skipped question		
		76
		1



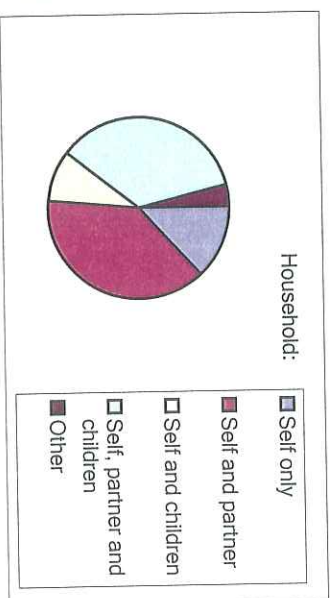
2 My age (in years) is:

Answer Options	Response Percent	Response Count
0-12	0.0%	0
13-18	1.3%	1
19-24	0.0%	0
25-34	6.7%	5
35-44	24.0%	18
45-54	22.7%	17
55 +	45.3%	34
answered question		
skipped question		
		75
		2



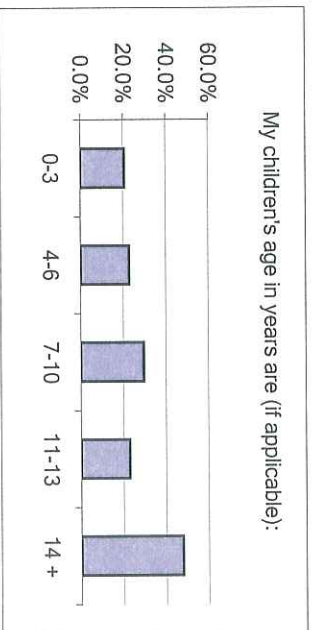
3 Household:

Answer Options	Response Percent	Response Count
Self only	13.2%	10
Self and partner	38.2%	29
Self and children	9.2%	7
Self, partner and children	35.5%	27
Other	3.9%	3
answered question		
skipped question		
		76
		1



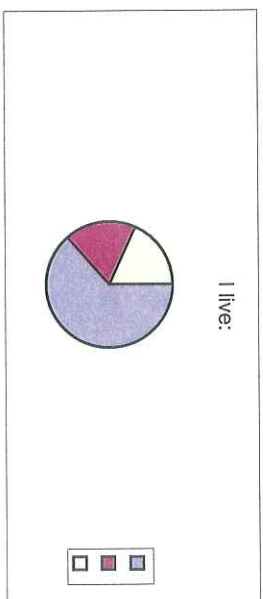
4 My children's age in years are (if applicable):

Answer Options	Response Percent	Response Count
0-3	20.5%	9
4-6	22.7%	10
7-10	29.5%	13
11-13	22.7%	10
14+	47.7%	21



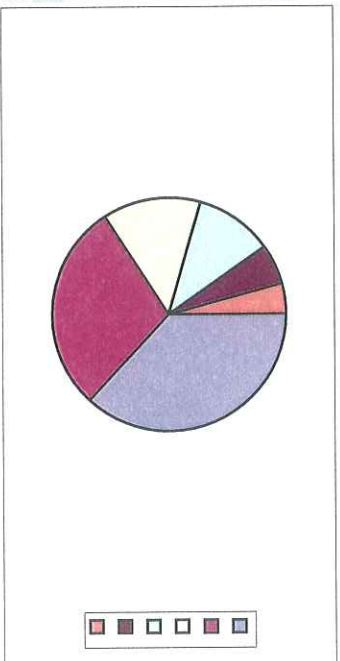
5 I live:

Answer Options	Response	Response
Inside Calistoga city limits	63.2%	48
0-5 miles from city limits	18.4%	14
5+ miles from city limits	18.4%	14



6 Our family attendance at the pool this summer could be categorized as:

Answer Options	Response	Response
We visited at least 3 times a week	37.0%	27
We visited at least once a week	28.8%	21
We visited at least once a month	13.7%	10
We visited at least once this season	11.0%	8
We came by but never swam	5.5%	4
Calistoga has a community pool?	4.1%	3



7 The programs I / my family participated in this summer (please mark all that apply):

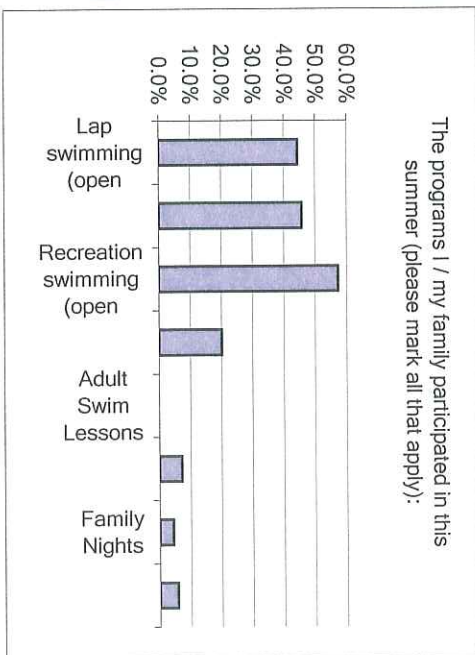
Answer Options

- Lap swimming (open swim for adult fitness)
- Water Aerobics Classes (instructor led)
- Recreation swimming (open swim for youth, teens and Youth Swim Lessons
- Adult Swim Lessons
- Teen Nights
- Family Nights
- Other (please specify)

Response Percent	Response Count
44.3%	31
45.7%	32
57.1%	40
20.0%	14
0.0%	0
7.1%	5
4.3%	3
5.7%	4

answered question
skipped question

70
7



Number Response Date Other (please specify)

- 1 Oct 6, 2010 9:58 PM none
- 2 Oct 8, 2010 4:31 AM swim team practice
- 3 Oct 8, 2010 5:57 AM None
- 4 Oct 12, 2010 5:39 PM Have more family and teen nights or days...Aerobics are a great class

8 Please rate the following for the 2010 season:

Answer Options	Excellent	Good	Fair	Poor	Very poor	Did not participate	Response Count
Swim Lessons	8	6	2	0	0	39	55
Recreation Swimming	19	16	4	1	1	23	64
Lap Swimming	16	11	1	1	0	28	57
Water Aerobics Classes	27	5	1	0	0	28	61
Access to Information	14	25	13	3	1	10	66
Communication/Advertising	9	19	21	4	3	7	63
Facility Amenities	22	31	5	1	0	9	68
Facility Cleanliness	29	26	3	2	1	6	67

Please provide additional feedback on any of the above responses:
answered question 72
skipped question 5

Number Response Date

Please
provide
additional
feedback on
any of the
above

responses:

- 1 Oct 6, 2010 8:58 PM GUARDS ARE TOO STRICT
- 2 Oct 6, 2010 10:02 PM My kids never got over the "floaters" in the pool. You should not let the babies swim without waterproof "swimming" diapers.
- 3 Oct 6, 2010 10:09 PM wish the showers were inside!
- 4 Oct 6, 2010 10:36 PM Would like to have seen the pool open longer for the water aerobics class. Late September

5 Oct 6, 2010 10:54 PM

All signs at the Pool should be in English AND Spanish. In the bathrooms as well. Pool should be pristine clean all the time. Since the water aerobics classes are well attended perhaps you should consider more of them with an additional instructor. More needs to be done to advertise the Pool. All of the B&B's without pools should know about the Community Pool. Perhaps they should be given some passes to get the ball rolling. I met some women who were staying at a B&B on Foothill and were going to Harbin to swim because they did not know about the Pool.!!
Participate in the Parades to remind people of how hard we worked to get the Pool. Now they NEED to use it!!The water aerobics ladies would be happy to walk in Parades to say it is open if you /Olivia just want to organize it. You or one of your staff should go to Chamber of Commerce Mixers and talk with business owners about how to get more usage.!! Also Olivia, I think you should have some presence at the Pool. Often you were there when we took class but never once (when I was there) did you say hello to the group-thank them for coming-or schmooze at all. Make friends with these ladies and they

6	Oct 6, 2010 11:58 PM	I was very disappointed that the pool wasn't open on key holidays this year. Memorial Day weekend would have been a really nice time to go swimming - and with all the visitor in town, it would have been a profitable opening of the season. [Secondly, my children attend school in St. Helena and we were very upset that the pool was closed in August when the Callistoga schools started classes. [It would be nice if you stayed open until the Labor Day weekend - when again, many people with under-school-aged children would love to take their families swimming (like my relatives who were here visiting).
7	Oct 7, 2010 12:20 AM	the instructor should give better instruction on the various water routines she is doing Regarding advertising--after big push at beginning for new pool, I didn't hear a lot about it. We own an Inn, and there was no focus on encouraging visitors by cooperating with lodgings, other than rack cards.
8	Oct 7, 2010 12:40 AM	
9	Oct 7, 2010 12:55 AM	The lawn needs lounge chairs and umbrellas. Also, better food options.
10	Oct 7, 2010 1:31 AM	I would like to see portable umbrella's available for shade.
11	Oct 7, 2010 2:29 AM	great pool! just wish it was open all year.
12	Oct 7, 2010 3:33 AM	I promoted the pool at one of the Farmer's Market days and was appalled at the lack of knowledge about the pool in the community. People who contributed to the building of the pool were not even aware that the pool had been open since 2009. Locals were not aware of the aerobics classes. Visitors did not know we had a pool. The pool is great....where are the people. Very poor information is available. How about a sign on Lincoln (similar to the one directing the public to the park). Marketing and promoting of the pool has not been done in conjunction with other community services. Why a teen or family night on the same night as high school graduation? Why a family night, the same night as the well-attended back to school night? I am very disappointed in the lack of marketing of this great community asset.
13	Oct 7, 2010 5:03 AM	I swim at a number of pools in the valley and the heavy chlorine is unnecessary and unpleasant.
14	Oct 7, 2010 1:21 PM	I take my grandchildren to the pool
15	Oct 7, 2010 9:35 PM	I would like to be able to bring our own Lifejackets or waterwings for the kids. And also water toys to play with.

- 16 Oct 8, 2010 4:31 AM WAY TOO MUCH CHLORINE USED IN THE POOLS !!!
- 17 Oct 8, 2010 10:44 PM Swam less than usual due to cool weather.
- 18 Oct 9, 2010 5:56 AM Staff always ready, even at 6:30 am.
- 19 Oct 10, 2010 10:51 PM I would love it so much if the pool could be open longer, earlier in the year and more into the still hot autumn months! Maybe you could have it be open on the weekends and afternoons during those months.
- 20 Oct 12, 2010 5:20 PM Purchased a 10 pass card, swam for 15 minutes and had to get out because my eyes were burning from the chlorine. Have not and will not return
- 21 Oct 12, 2010 5:39 PM More rec swim time, teen and family nights or days andll make sure schedule is not in conflict with other things going on in town that would create poor attendance..... Why can't rec swim happen while lessons are in session this is the most important aspect of revenue and it seems the schedule to constrained to allow rec swim any time especially from 12 noon on.....
- 22 Oct 12, 2010 7:25 PM My oldest did lessons Summer of 2009 and they were great, but it was hard standing around in the heat and not being allowed to float my infant in the pool by the steps.
- 23 Oct 12, 2010 7:37 PM would love a longer season
- 24 Oct 13, 2010 3:09 AM Kids of various abilities in my son's class. Nobody catorgized them. Made challenge for instructor and she had to teach down to class. I think children were put in class for time convenience and nobody questioned ability.
- 25 Oct 14, 2010 10:07 PM Leaves in the gutters and hair in the drain are on going issues that might be less of an issue if lifeguards/employees felt more pride of ownership.
- 26 Oct 15, 2010 10:58 PM Be smart like the folks of Rio de Janeiro , Brzil. Keep the pool open yer'round. How?:
1) Place solar panels on the administration building roof; 2)Place a light-weight aluminium/fibre-glass wall around the pools; 3) Operational skylights on the surrounding aluminium/fibre-glass wall. My God! If Brazil could do this--and they did in 1966--we could do it. Money????? Re-investment and Reconstruction Federal Funds.

27

Oct 15, 2010 11:01 PM

We love the Calistoga pool, and spent lots of time there this summer. I have two complaints:!!

1. There were often adults or teens/older kids in the kiddie pool without younger children. In my opinion, the shallow pool should be only for people with young kids - otherwise the older kids and their play results in splashing, bumping and intimidating the little swimmers. Also, I think it is creepy and weird for a single adult male to be lolling about in the shallow pool with no children. I saw this happen two times. !!
2. I really wish there were extended hours - October is a very warm month, and it's a shame that recreational swim is over.

28

Oct 17, 2010 1:00 AM

My issue about the pool is that patrons are not reminded to take showers with LARGE SIGNAGE.or verbal reminders by lifeguards. I watched so many people jump in the pool at the end of the day for lap swimming without showering. This does NOT meet state public health requirements and poses potential health hazards. It is so gross to smell when an unshowered person enters the pool and their perfumes, deoderents, body oils, sweat from the day, and even feces remenents are left in their wake. A NO NEED TO SHOWER culture has been established in the first two years of pool operation. I recommend you start year 3 with:!!

1. LARGE SIGNAGE AT ENTRANCE WITH SHOWERS REQUIRED REMINDER.!!
2. Training all lifeguards to ask people to shower if they see them about to enter the pool without showering.!!

This is not only a state public health legal requirement for public facilities but plain common sense. Let's PLEASE begin year 3 with a CULTURE OF CLEAN campaign beginning with first communication about the pools opening. This has to be a clear responsibility of lifeguards and they all need to be trained for this to be successful along

29

Oct 18, 2010 7:54 PM

how come the pool closed so early in the season wass not able to use half of my multi visit pass because the pool had closed

30

Oct 20, 2010 12:47 AM

How about creating a recreation district that mirrors the school district to increase revenue..

31 Oct 21, 2010 12:03 AM

my 13 year old really wanted to be able to do lap swimming for exercise and to practice what he had learned in swim lessons, but being 13 there wasn't a time frame that he could do that (can't really do laps during the day with everyone in the pool, and lap time was only for adults) Would love to see increased lap times for tween/teen ages

32 Oct 26, 2010 5:02 PM Would love to see a real concession stand.

33 Oct 27, 2010 4:41 PM Indoor, hot showers would be nice

34 Oct 28, 2010 4:58 PM I think that there can be a healthier snack variety available.

35 Nov 1, 2010 9:03 PM Open pool earlier in the season and stay open longer.

9 Do you know the pool has various pass options?

Answer Options

Response Options	Response Percent	Response Count
Yes	86.1%	62
No	13.9%	10

If No, please tell us how to better provide you with fee information:

answered question	72
skipped question	5

If No, please tell us how to better provide you with fee information:

- | Number | Response Date | Response |
|--------|-----------------------|---|
| 1 | Oct 6, 2010 10:36 PM | Perhaps the girls at the window could communicate more |
| 2 | Oct 6, 2010 10:54 PM | I never bought a pass because I wanted to help the Pool make money. |
| 3 | Oct 7, 2010 12:55 AM | e-mail |
| 4 | Oct 7, 2010 6:08 PM | email |
| 5 | Oct 7, 2010 9:35 PM | Email please |
| 6 | Oct 12, 2010 7:25 PM | mail |
| 7 | Oct 15, 2010 11:01 PM | I was told a pass was available only to Calistoga residents, and we live in St. Helena. |
| 8 | Oct 28, 2010 4:58 PM | I think there should be a deeper discount for the annual pass for city residents |

10 Please tell us more about the fees and passes at the pool.

Answer Options

- Season pass
- Multi-visit pass
- Daily visit fee
- Swim Lessons
- Snack Bar

Additional Feedback:

Excellent value	Moderate value	Poor value	Not worth it	Not applicable	Response Count
24	6	2	5	18	55
26	6	2	2	17	53
27	12	1	1	12	53
16	5	0	1	29	51
11	10	4	1	23	49
					17
<i>answered question</i>					66
<i>skipped question</i>					11

Number	Response Date	Additional Feedback:
1	Oct 6, 2010 10:54 PM	Where is there a snack bar? Not really sure what the fees are. We have our own inground pool so we don't use the community pool much only for that reason but i think IT'S FABULOUS and my daughter will be doing lifeguard training this summer
2	Oct 6, 2010 11:00 PM	My kids told me the snack bar no longer exists - which is a shame - but when it did exist, they liked the price and selection of choices.
3	Oct 6, 2010 11:58 PM	Better food options.
4	Oct 7, 2010 12:55 AM	We loved the fairly healthy food choices at the snack bar!!!
5	Oct 7, 2010 1:31 AM	I think the season pass could be priced better, maybe a family pass?
6	Oct 7, 2010 2:29 AM	great prices and nothing in the valley compares to how reasonable the pool fees are. swim lessons were a great price and we will do them again next summer.
7	Oct 7, 2010 1:21 PM	Would like to see more food maybe hot dogs at the snack bar. Perhaps run by one of our service organizations.
8	Oct 7, 2010 7:12 PM	I understand the labor issue of staffing the pool year around/ and perhaps is an energy issue in heating the pool as well, I only wish it was possible to have Adult lap swim open in the early mornings year around.
9	Oct 7, 2010 9:00 PM	what snack bar?
10	Oct 9, 2010 5:56 AM	About the same as SH Masters.
11	Oct 10, 2010 10:51 PM	It would be great if you could sell adult goggles at the pool.
12	Oct 12, 2010 5:20 PM	Snack Bar? you sell \$12 worth of candy bars and drinks per day, but pay some kid \$9 an hour to sit there for 6 hours. Fiscally irresponsible.

13	Oct 12, 2010 5:39 PM	FEE- Need a pass for locals within the city limits and for all those living out of city limits but within the school district boundary. St Helena and beyond but in valley have another cost??? Charge a tourist visitor a higher entry fee but still within reason to encourage them to use the pool. Put flyers in the B & B's and other visitor accommodation's without pools. Encourage businesses to tell visitors about the pool or have flyers in all the businesses with hours, location etc. in visitors view. Have a contest for the business that sends the most visitors to the pool. Encourage B & B etc. to include the pool in there brochures or have a flyer that is handed out to all overnight. We need to get the word out to our tourist. Have a banner on Washington Street with pool hrs etc. The snack bar should be contracted out if pool personnel can't handle it and have healthy choice snacks as part of the mix and price them to make a profit...
14	Oct 14, 2010 10:07 PM	Would like to see some free days to encourage more people to make it to the pool.
15	Oct 26, 2010 5:02 PM	Items in the snack bar not of interest
16	Oct 27, 2010 4:41 PM	I have to be at work at 8:30 am and would appreciate lap swimming to start earlier so I can get to work on time.
17	Oct 28, 2010 4:58 PM	Swim lessons great. Fabian is the absolute best!! Season pass for locals, taking advantage of swim lessons should be more deeply discounted. Snack bar is uncreative. Swim team is a must for the local kids. I can provide a model from our last community that did an amazing job.

11 What other programs or activities would you and your family like to

Answer Options

Response
Count

33

answered question

33

skipped question

44

Number	Response Date	Response
1	Oct 6, 2010 9:00 PM	EARLIER LAP SWIM
2	Oct 6, 2010 9:20 PM	Swim Team
3	Oct 6, 2010 10:04 PM	Teen age time without little kids/babies allowed
4	Oct 6, 2010 10:10 PM	longer lap swim times and the pool being open later in the season
5	Oct 6, 2010 10:35 PM	Open at night
6	Oct 6, 2010 10:37 PM	Master swimmingSwim teams
7	Oct 7, 2010 12:01 AM	Water polo or water volleyball competitions

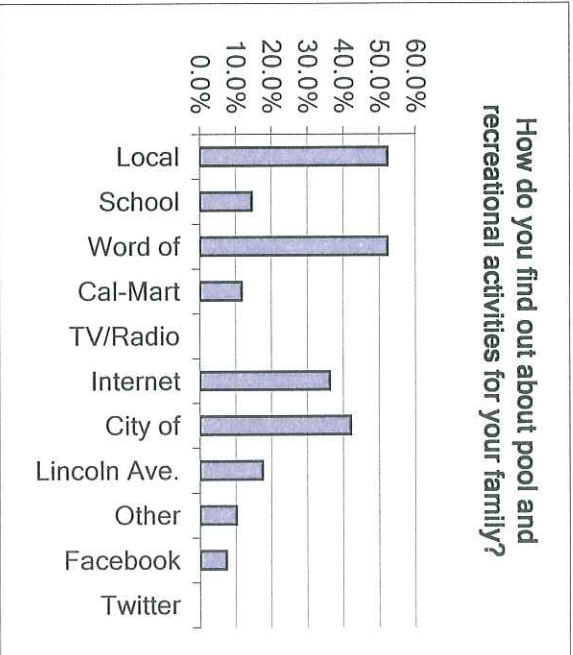
8	Oct 7, 2010 12:43 AM	Barbecues or picnics--events with food (beyond the snack bar). Tie in to events at the Fairgrounds and other City of Callistoga events. Like to see pool open longer, with limited hours; the season seems way too short given the amount of money invested.
9	Oct 7, 2010 1:31 AM	Extend the season! Extend the hours!
10	Oct 7, 2010 2:31 AM	open all year for lap swim and kids rec swim
11	Oct 7, 2010 2:37 AM	Please just keep it open from April to November
12	Oct 7, 2010 4:20 AM	later swimming in the season. a hot tub. salt instead of chlorine. and while I'm dreaming, a lazy river. :D
13	Oct 7, 2010 5:10 AM	Longer season!!
14	Oct 7, 2010 1:28 PM	Develop a more complete program with the schools that includes a P.E. offering at all levels as well as a swim team. To develop swimming in the schools will make it more a part of growing up in Callistoga and increase the mind share to build better numbers for your summer programs.
15	Oct 7, 2010 9:01 PM	I would like the pool to be open earlier and and able to extend the Summer when weather permits, like this year. Kids would love to swim after school and on weekends. sun
16	Oct 8, 2010 4:34 AM	The pool ought to be the center of community activities, not just swimming.!!
17	Oct 8, 2010 5:06 PM	Better advertising of existing programs needed.
18	Oct 8, 2010 11:26 PM	hotter weather
19	Oct 9, 2010 6:01 AM	More Teen Nights - my son loved them!
20	Oct 9, 2010 2:52 PM	Early Masters Swimming.
21	Oct 12, 2010 5:23 PM	Longer season for water aerobics since warm weather here goes through October. I'd say keep it open more than 3 months, but the cost to keep it open has to be in the neighborhood of \$32,000 a month. Something tells me your not selling enough water aerobic lessons for that.
22	Oct 12, 2010 5:59 PM	community days with games etc. family polo or volleyball!!!
23	Oct 12, 2010 8:35 PM	teen days or nights anything to bring community pot luck or bbq swim night..... need papers to promote at the start
24	Oct 12, 2010 8:54 PM	More Sept and Oct times/classes
25	Oct 12, 2010 9:29 PM	I was happy to see that family and teen nights were added. They sounded like a good idea for our community, even though I wasn't participating.
26	Oct 13, 2010 3:15 AM	probably won't happen
27	Oct 14, 2010 10:09 PM	Warmer water. Aren't we built on geothermal water? Why can't it be mixed in?
28	Oct 15, 2010 10:59 PM	Public reminders.
		Keep pool open year' round.

29	Oct 17, 2010 1:01 AM	I feel one lane should always be up and available for lap swimming during public swims.
30	Oct 18, 2010 8:01 PM	Keep the pool open longer through the year what about high school swim team.masters swim team
31	Oct 21, 2010 12:04 AM	lap swimming for teens
32	Oct 21, 2010 4:38 AM	The pool could have been open through October with a skeleton crew for all of us lap swimmers.
33	Oct 28, 2010 5:04 PM	Swim team. Live music in the evenings. Community picnics. Work with the school pta to do Kindergarten orientation day at the pool for new students in the summer to the new year. More chairs to sit. Some umbrellas, need more shade. More training for the life guards to be even more attentive.

12 How do you find out about pool and recreational activities for your family?

Answer Options	Response Percent	Response Count
Local newspapers	52.2%	36
School packets	14.5%	10
Word of mouth	52.2%	36
Cal-Mart bulletin board	11.6%	8
TV/Radio	0.0%	0
Internet	36.2%	25
City of Callistoga web site	42.0%	29
Lincoln Ave. banner	17.4%	12
Other community bulletin boards	10.1%	7
Facebook	7.2%	5
Twitter	0.0%	0
Other (please specify)		8

answered question 69
skipped question 8



Number Response Date Other (please specify)

- 1 Oct 6, 2010 10:04 PM mailers
- 2 Oct 6, 2010 10:58 PM Recreation department flyer.
- 3 Oct 7, 2010 9:36 PM Louise Harrison in Public Works is related
- 4 Oct 7, 2010 10:17 PM Play magazine

5 Oct 8, 2010 5:06 PM Rec Department email newsletter
 6 Oct 8, 2010 11:26 PM Calistoga Chamber of Commerce

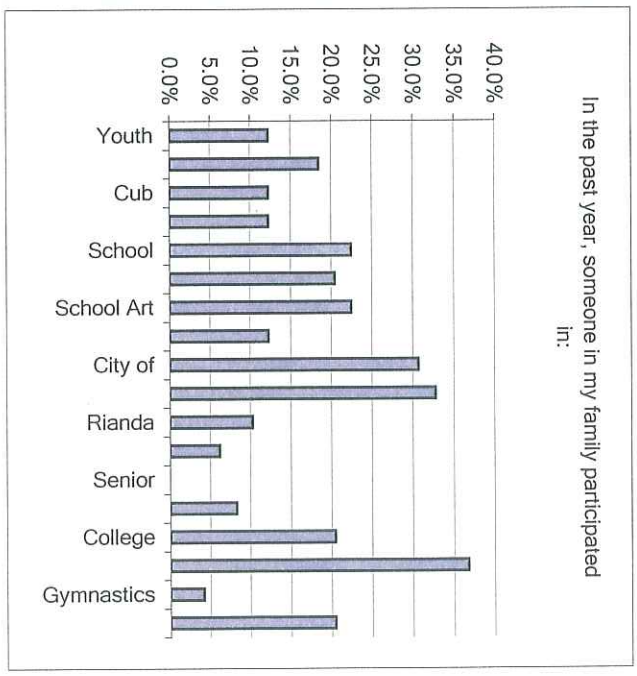
7 Oct 12, 2010 5:59 PM
 8 Oct 28, 2010 5:04 PM had been waiting for years!

have activities on T.V. community pool activities have flyers in business especially Cal-Mart. Put it on Marque for special events if possible when you do have an event put it on everything about plus more.....word is not getting out use Farmers Market to get the word out

13 In the past year, someone in my family participated in:

Answer Options	Response Percent	Response Count
Youth Soccer League	12.2%	6
Little League	18.4%	9
Cub Football	12.2%	6
Cub Hoops	12.2%	6
School Sports	22.4%	11
School Music program	20.4%	10
School Art program	22.4%	11
Boys and Girls Teen Center	12.2%	6
City of Calistoga adult fitness classes	30.6%	15
School based after school programs	32.7%	16
Rianda House, Senior Center	10.2%	5
Teen leadership opportunities	6.1%	3
Senior Casino Trips	0.0%	0
Gardening Workshops	8.2%	4
College level courses	20.4%	10
Recreation programs outside of Calistoga	36.7%	18
Gymnastics programs outside of Calistoga	4.1%	2
Dance programs outside of Calistoga	20.4%	10
Other (please specify):		19

answered question 49
 skipped question 28



Number 1 Response Date Oct 6, 2010 8:17 PM Not applicable!
 Other (please specify):

2	Oct 6, 2010 9:20 PM	Boy/Cub Scouts
3	Oct 6, 2010 10:00 PM	Equestrian Activities
4	Oct 6, 2010 10:04 PM	Babe Ruth Baseball in Napa (13-15 Yr olds)
5	Oct 6, 2010 10:37 PM	The city has adult fitness classes? Where at?
6	Oct 7, 2010 12:01 AM	Band Camp
7	Oct 7, 2010 12:43 AM	Fitness First gym, Mt. St. Helena Golf Course
8	Oct 7, 2010 1:31 AM	Summer Day Camp - LOVED IT!
9	Oct 7, 2010 1:28 PM	Art and Music provided by the Art Guild
10	Oct 7, 2010 7:15 PM	Summer programs through Calistoga Parks & Rec
11	Oct 8, 2010 5:06 PM	Yoga classes outside Calistoga at Napa Valley College upper campus.!! Fencing classes at Yountville Rec Dept.
12	Oct 12, 2010 5:59 PM	communicate, communicate,.....sell, sell, sell and have a knowledgeable
13	Oct 12, 2010 8:54 PM	staff person at the front window with an understanding of the operations and
14	Oct 12, 2010 9:29 PM	Community Art programs from the Art Center Christian events
15	Oct 13, 2010 3:15 AM	We just moved here in July and would love to participate more. Prefer activities like golf and tennis to be after school and not on saturday even though we signed up. We also
16	Oct 21, 2010 12:04 AM	do fencing but there is no check box for these kids sports. summer kids programs (band camp, cooking camp) and swim lessons
17	Oct 26, 2010 11:55 PM	We are grandparents who have frequent visits from grandsons- ages 3-10 yrs. Then we
18	Oct 28, 2010 5:04 PM	are at the pool daily. lessons etc. Grandma and Grandpa ,too. We are new to town so have not yet had the opportunity, but would traditionally
19	Nov 1, 2010 9:04 PM	participate in everything! Qi Gong, Calistoga's January Wellness Festival

14 Please use this space for any additional feedback or comments about

Answer Options	Response Count
answered question	33
skipped question	44

Number	Response Date	Response Text
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1	Oct 6, 2010 8:17 PM	May I suggest that the pool be kept open year-round. What, with Re-investment/Recovery monies from the Federal Government, solar panels can be placed on the roof of the administration building and a light-weight fiberglass surrounding wall with, operable skylight can be built-- just like in Rio de Janeiro, Brazil did in 1966. My God! If Brazil can do it so can Calistoga..
2	Oct 6, 2010 9:56 PM	It closed too early. I would like to see the pool open through October.
3	Oct 6, 2010 10:35 PM	Everything was great just wish there was more participation so it could be open longer, I really benefit from the exercise and there is no where else local to swim except the Calistoga Spa and its expensive
4	Oct 6, 2010 10:37 PM	Expand water aerobics to 2X/day AM and PM. There are local teachers available since Stacey wouldn't be able to cover it all. The classes would fill if advertised.
5	Oct 6, 2010 10:58 PM	Season may have started too early. It appears our weather is shifting a bit. Stay on top for forecasts and consider opening a week or two later and staying open later - at least for some morning classes and on the weekends. I am sure there are some adults who would be happy to get certified as life guards if needed.
6	Oct 7, 2010 12:01 AM	My kids would love to see a water slide or high dive at the pool - but I don't know the implications of that!
7	Oct 7, 2010 2:31 AM	nice staff, good teachers for swim lessons and great for kids and the whole family.
8	Oct 7, 2010 2:37 AM	Again, please keep it open as long as possible.
9	Oct 7, 2010 4:20 AM	I love the pool. I really miss it being open.
10	Oct 7, 2010 1:28 PM	We love the pool and appreciate the kindness and attention given by the staff, especially Julio.
11	Oct 7, 2010 6:10 PM	As with others, I would like to see the season extended through October.
12	Oct 7, 2010 7:15 PM	Thank you for all your hard work, it really shows. The pool is a huge asset to the community!
13	Oct 8, 2010 3:16 AM	The day of closing seemed to be a mystery. But till after labor day is a good thing, esp. for tourists.
14	Oct 8, 2010 5:06 PM	Just don't give up! Keep it open through September if possible. Keep using as an education opportunity for the younger school kids as part of their PE program. Swim team is also a good addition to Calistoga.!! Maybe give away a fun PARTY at the pool for teens at one of the community Auctions as a way to get more teens to discover how fun the pool is, or as a prize for some community service action or competition done by teens, make sure there is good food or a BBQ at this party.!! More advanced and better advertising needed for the family nights at the pool, or have it be a regular, dependable night, like the last Friday of each month.!! It's such a great place and you are doing a great job!

15	Oct 8, 2010 11:16 PM	I would like to see the pool open year round for water aerobics.
16	Oct 8, 2010 11:26 PM	Very happy with the pool; wish it could be open until late Sep. instead of closing around Labor Day.
17	Oct 9, 2010 6:01 AM	I don't know how the cost:service ratios look, but streamlining staffing is clearly a tough call. Are there state/federal grants for solar or geothermal alternatives?
18	Oct 9, 2010 2:52 PM	Need signs in town directing people to the pool. More exposure, people just don't know it's there. Be efficient with the budget, don't waste money on huge salaries when a moderate salary would suffice. Be efficient with how many lifeguards are on duty at once. Extend the season. We missed out on the best weather of the year in Sept and Oct. What a waste!
19	Oct 9, 2010 5:07 PM	The pool is wonderful ! Perhaps over staffed for the morning water aerobics class (?)
20	Oct 10, 2010 5:24 PM	We especially enjoyed the Friday Family nights at the pool. You need to keep promoting it!! We would enjoy a longer swim season. Lap swimming April through October. Extend weekend recreational swimming through September.
21	Oct 10, 2010 10:54 PM	I thoroughly enjoyed the 2nd season at the pool. It made the hot days so much more enjoyable; I was probably at the pool almost every day. Please, please, please have the pool open longer in the year. For the non-summer months, the pool could be open only on the weekends and afternoons/early mornings.
22	Oct 12, 2010 5:23 PM	It should be turned into something that won't bankrupt the city. The costs are far outweighing the income. Lets not lay off police and fire personnel; lets re-think the pool idea all together.
23	Oct 12, 2010 5:59 PM	we need to get the word out to our community that the pool is open, sell the programs and let the tourist know about the pool. The use by our visitors was one of the major sources of revenue counted on to support the maintenance of the pool and have a more reasonable fee for our community. This revenue source has hardly been tapped...
24	Oct 12, 2010 8:54 PM	As we're enjoying our October weather in the high 90's, I would like to see the pool hours continued longer into September. Maybe the daily hours could be reduced when school starts, but afternoon & possibly lap swimming could continue for a few more weeks.
25	Oct 12, 2010 9:29 PM	perhaps renting the facility for private parties would ease the budget gap between income and expense
26	Oct 13, 2010 3:15 AM	Would have used it on weekends in Sept & Oct on hot weekends. But you closed. Would love to see a regular swim team like St Helena's. Let's get some competitive swimmers.
27	Oct 14, 2010 10:09 PM	Put the banner up more often. Once or twice is not enough to remind people.

28	Oct 17, 2010 1:01 AM	Both Olivia and Julio were open to listen to my comments about showering requirements and seemed to understand the importance of this. Now let's see some concerted action to create a CULTURE OF CLEAN at the pool for year 3.
29	Oct 20, 2010 3:38 PM	more operating months of the year please.
30	Oct 21, 2010 4:38 AM	Lap swim times were perfect. All the employees were friendly and helpful. My only negative is that sometimes the swim lessons intruded into the lap swimmers time and lanes.
31	Oct 26, 2010 5:04 PM	I was sorry to see so many Calistoga families choose to participate in the St. Helena swim team program forcing the Calistoga team to cancel.
32	Oct 28, 2010 5:04 PM	I am very happy to be involved with the pool if you need some development ideas, marketing, help with the swim team, etc. julie@citymommy.com
33	Oct 30, 2010 3:12 PM	Wish it extended longer into the fall.

15 Would you like to receive emails regarding pool and other recreational programs?

Answer Options

No, thank you.

Yes (please input your email below):

	Response Percent	Response Count
answered question	45.8%	33
skipped question	54.2%	39
		72
		5