

Dear Teo:

Thank you for choosing The Chanric Inn. We look forward to hosting your visit to Napa Valley. Please review our policies and your reservation information, below.

To help assist with planning your visit, we provide full concierge service and have included recommendations of our favorite local activities and resources. You will find this, along with directions, after our signature below. In the meantime, become a Fan of The Chanric Inn on Facebook and see what's happening here!

http://www.facebook.com/pages/Calistoga-CA/The-Chanric-Inn/71848036161

Please Note:

Standard check-in time is 3:00-6:00 PM; check-out time is noon. If you would like to check in at a different time, please contact us to make an appointment.

Arrival Date:

Thursday, November 25, 2010

Departure

Saturday, November 27, 2010

Date:

Package:

King with Jacuzzi Tub & Shower with Chanric

Room(s) Inn-dulge

Booked:

King with Jacuzzi Tub & Shower

of Nights: 2

of Guests: 2

Quoted Price: \$1,075.00 Taxes: \$94.42

Total with Tax:

\$94.42 \$1,169.42

Less Deposit:

\$658.21

Balance Due:

\$511.21

Policies:

- o A deposit equal to the first night's stay will be charged at time of booking.
- 50% deposit charged on reservations of more than three rooms traveling together.
- o We are an ideal destination for couples, but not for children under 16.
- 14 days cancellation notice required; 60 days notice required if three or more rooms reserved.
- No-shows will be charged for the full reservation.
- o \$30 per room cancellation fee.
- Massage, winery and hot air balloon ride reservations require 48 hour's notice to cancel or re-schedule.

- o Smoking is only permitted outside, away from other guests.
- o Disturbing another guest's visit will result in a charge equal to the cost of their full reservation.
- o Pets are permitted upon prior approval only.

Special Note: Give the gift that says "Ahh..!" – a Chanric Inn gift certificate! Visit www.TheChanric.com/giftcertificates

Recommendations

Wineries:

Reservations are required far in advance at many of the following wineries

www.vonstrasser.com

www.reveriewine.com

www.bennettlane.com

www.envywinery.com

www.shypoke.com

<u>www.vincentarroyo.com</u>

www.augustbriggswines.com

www.stclement.com

www.frankfamilyvineyards.com

www.honigwinery.com

www.opusonewinery.com

www.pridewines.com

Restaurants:

<u>www.jolerestaurant.com</u>

www.brannansgrill.com

www.solagecalistoga.com/dining

www.calistogainn.com

www.cooksthelena.com

www.terrarestaurant.com

www.meadowood.com/wine-and-cuisine/the-restaurant

www.gofishrestaurant.com

www.ciachef.edu/restaurants/wsgr

www.cyrusrestaurant.com

Spas:

Soul-soothing professional massage is available at The Chanric Inn!

Please contact us to schedule an appointment.

www.thechanric.com/spa/

www.lavenderhillspa.com

www.solagecalistoga.com/spa

Transportation:

www.winecountrylimos.com

Packard Limo Tour:

www.antiquetours.net

Cooking Classes:

<u>www.gourmetretreats.com</u>

Hot Air Balloon Rides: www.calistogaballoons.com

Horseback Riding: www.triplecreekhorseoutfit.com

Napa Valley Wine Train: www.winetrain.com

Directions by Google Maps: <u>www.TheChanric.com/Directions</u>

Directions from the Golden Gate Bridge / San Francisco

Take Highway 101 North to Highway 37 to Highway 121 to Highway 29 to Highway 128. When you reach Calistoga at the stop sign, Highway 29 turns into Highway 128. Highway 128 is also called Foothill Blvd at this point. Continue straight, through the stop sign for 0.4 miles. The Chanric Inn is on a hillside on the left at 1805 Foothill Blvd.

Directions from the Bay Bridge / Oakland

Take Interstate 80 East to Highway 37 West Right onto Highway 29 to Highway 128. When you reach Calistoga at the stop sign, Highway 29 turns into Highway 128. Highway 128 is also called Foothill Blvd at this point. Continue straight, through the stop sign for 0.4 miles. The Chanric Inn is on a hillside on the left at 1805 Foothill Blvd.

Directions from Sacramento

Take Interstate 80 West to California 12 West toward Napa/Sonoma, to Highway 29 North to Highway 128. When you reach Calistoga at the stop sign, Highway 29 turns into Highway 128. Highway 128 is also called Foothill Blvd at this point. Continue straight, through the stop sign for 0.4 miles. The Chanric Inn is on a hillside on the left at 1805 Foothill Blvd.

Directions from the North / Mendocino

Take Highway 101 south to River Road/Mark West Springs Road exit. Take a left on Mark West Springs Road and go 5.5 miles. Continue on Porter Creek Road for 4.7 miles. Turn left on Petrified Forest Road. Turn right onto Highway 128/Foothill Blvd for 0.4 miles. The Chanric Inn is on a hillside on the right.

The Chanric Inn Registration Card for Guest Name(s): Confirmation #: P1055467A801 Group Name: Room(s): King with Jacuzzi Tub & Shower E King with Jacuzzi Tub & Shower E with Address: Package: Chanric Inn-dulge Thursday, November 25, 2010 Arrival Date: Telephone: Departure Date: Saturday, November 27, 2010 Email: Party Size: 2 Special Requests: **Total Charges:** \$1,169.42 **Total Payments:** \$658.21 Balance: \$511.21

Important Notice To Guests - Please Read

Smoking is only permitted outside, away from other guests. We reserve the right to charge a room cleaning fee of \$500 due to tobacco smoke. No glass or breakable materials allowed in the pool area. No persons under the age of 12 are permitted in the pool area. Pets are allowed only by prior arrangement. A daily charge of \$30 for pet deposit will be added to the bill. This establishment is not responsible for accidents or injury to guests or loss of money, jewelry or any and all property of any individual guest or lodger. We reserve the right to charge you for another guests' reservation due to noise or other disturbance. Damage to our property will be charged accordingly.

Signature:



Hi Justin & Colleen,

Welcome to The Chanric!

Please make your self at home. Please read the following self check-in instructions:

We park two cars at the top of the property facing the patio and four below.

Please help yourself to a glass of something tasty from the complimentary guest wet bar. There is a nice selection of Napa Valley wine, beer and other beverages awaiting your enjoyment. Please use the plastic glasses on the black tray if you're going to the pool. Glass and bottles are NOT permitted in the pool area. The lights to the pool area turn off at 11:00. If you use the jets for the hot tub, please turn them off when you leave.

Your room is located upstairs, first door on the left at the top of the stairs. The door is open and the key, #2, is on the bed.

Tomorrow's breakfast will be served from 8:30-10:30 a.m.

A tray with coffee & tea will be on the hall table by 8:00 in the morning. Feel free to enjoy a hot cup in your room, but leave the tray outside as it is shared with other rooms. The New York Times and San Francisco Chronicle will be in on the sofa table in the living room. We'll see you at breakfast!

Best regards,

Channing and Ric